

WIRELESS SERVER DIAGNOSTIC SYSTEM AND METHOD

Abstract of the Disclosure

A wireless diagnostic system for diagnosing a problem with at least one server
5 includes a portable diagnostic tool. The portable diagnostic tool includes a wireless
transmitter and a wireless receiver. The portable diagnostic tool is configured to transmit
requests with the tool's wireless transmitter. A wireless communication subsystem is
coupled to a first server. The wireless communication subsystem includes a wireless
transmitter and a wireless receiver. The wireless communication subsystem is configured
10 to receive a transmitted request from the portable diagnostic tool with the subsystem's
wireless receiver. The wireless communication subsystem is configured to transmit
service information with the subsystem's wireless transmitter in response to a received
request. The portable diagnostic tool is configured to receive the service information
with the tool's wireless receiver.